

Grand Star Hellenic is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Statement of Privacy applies to the Grand Star Hellenic Web site and meets the requirements of the **General Data Protection Regulation (GDPR - EU 2016/679)**.

Grand Star Hellenic as ‘Controller’, i.e. the entity which determines the purposes and means of the processing of personal data

Collection of your Personal Information

Grand Star Hellenic collects personally identifiable information, such as your e-mail address, name, home or work address or telephone number. Grand Star Hellenic also collects anonymous demographic information, which is not unique to you, such as your ZIP code, age, gender, preferences, interests and favourites.

There is also information about your computer hardware and software that is automatically collected by Grand Star Hellenic. This information can include: your IP address, browser type, domain names, access times and referring Web site addresses. This information is used by Grand Star Hellenic for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Grand Star Hellenic Web site.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data to Grand Star Hellenic, this information may be shared and used by Grand Star Hellenic trusted partners subject to they comply with all applicable Data Protection Legislation in respect of the Processing of Personal Data, and only in order to deliver the services you have requested.

Grand Star Hellenic encourages you to review the privacy statements of Web sites you choose to link to from Grand Star Hellenic so that you can understand how those Web sites collect, use and share your information. Grand Star Hellenic is not responsible for the privacy statements or other content on Web sites outside of the Grand Star Hellenic and Grand Star Hellenic family of Web sites.

Use of your Personal Information

Grand Star Hellenic collects and uses your personal information to operate the Grand Star Hellenic Web site and deliver the services you have requested.

Grand Star Hellenic also uses your personally identifiable information to inform you of other products or services available from Grand Star Hellenic and its affiliates.

Grand Star Hellenic may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

Grand Star Hellenic does not sell, rent or lease its customer lists to third parties. In addition, Grand Star Hellenic may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from

using your personal information except to provide these services to Grand Star Hellenic, and they are required to maintain the confidentiality of your information.

Grand Star Hellenic Web sites will disclose your personal information, only on following lawful basis:

- Legal obligation: the processing is necessary for Grand Star Hellenic to comply with the law.
- Vital interests: the processing is necessary to protect someone's life.
- Public task: the processing is necessary for Grand Star Hellenic to perform a task in the public interest or for Grand Star Hellenic official functions, and the task or function has a clear basis in law.
- Legitimate interests: the processing is necessary for Grand Star Hellenic legitimate interests or the legitimate interests of a third party unless there is a good reason to protect the individual's personal data which overrides those legitimate interests.

Grand Star Hellenic as 'Processor', i.e. the entity which Processes personal data on behalf of a 'Controller'

Grand Star Hellenic Shall Process Personal Data in accordance with the requirements of Data Protection Laws. The data Controller shall have sole responsibility for the accuracy, quality, and legality of Personal Data and the means by which they are acquired.

Grand Star Hellenic shall only Process Personal Data on behalf of and in accordance with Controller's instructions.

Grand Star Hellenic shall ensure appropriate operational and technical measures are in place to safeguard the Personal Data against Data Security Breaches

Grand Star Hellenic shall notify the Controller without undue delay if it becomes aware of any actual Data Security Breaches and shall provide reasonable information and cooperation so that the Controller can fulfil any data breach reporting obligations it may have under (and in accordance with the timescales required by) applicable Data Protection Legislation;

SUB-PROCESSORS

Grand Star Hellenic Affiliates may be retained as Sub- processors

Grand Star Hellenic and it's Affiliates respectively may engage third-party Sub-processors in connection with the provision of the Services. Any such Sub-processors will be permitted to obtain Personal Data only to deliver the services Grand Star Hellenic has retained them to provide, and they are prohibited from using Personal Data for any other purpose.

Cross-border data transfers

Due to the global nature of the travel industry, personal data may be processed in different locations around the world. When personal data is transferred to another country it will continue to receive adequate protection through contractual or other arrangements put in place with Affiliates and third-party service providers.

Use of Cookies

The Grand Star Hellenic Web site use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize Grand Star Hellenic pages, or register with Grand Star Hellenic site or services, a cookie helps Grand Star Hellenic to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same Grand Star Hellenic Web site, the information you previously provided can be retrieved, so you can easily use the Grand Star Hellenic features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Grand Star Hellenic services or Web sites you visit.

Grand Star Hellenic DOES NOT use any third party cookies.

Our website sets cookies solely in order to enable or enhance functions or improve the navigation experience for the user and are deleted promptly when the user logs off. We do NOT use cookies to collect, process or record personal data.

Security of your Personal Information

Grand Star Hellenic, both as a 'Controller' and/or 'Processor' applies the necessary organizational and technical measures to ensure confidentiality, integrity and availability of your personal information.

Grand Star Hellenic secures your personal information from unauthorized access, use or disclosure. Grand Star Hellenic secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other Web sites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

Changes to this Statement

Grand Star Hellenic will occasionally update this Statement of Privacy to reflect company and customer feedback. Grand Star Hellenic encourages you to periodically review this Statement to be informed of how Grand Star Hellenic is protecting your information.

Contact Information

Grand Star Hellenic fully respects the rights of data subjects in accordance with the GDPR provisions, and welcomes any questions and comments regarding Data Privacy and Protection. For this purpose, you may contact us at info@starhellenic.gr.